



OLDHAM COUNTY PEDIATRICS PROVIDERS ARE COMMITTED TO PATIENT-CENTERED CARE

Dear Patient and Families,

At Oldham County Pediatrics, we have diligently worked to become an NCQA (National Committee for Quality Assurance) recognized Patient-Centered Medical Home (PCMH). A PCMH practice has comprehensive, patient-focused care at the heart of its mission. A patient-centered medical home strives to coordinate the care of each patient, with a team approach, in an effort to provide the most complete care possible to each patient, to improve the health of its overall patient population, to reduce redundancy in care and, in doing so, to reduce the financial burden of healthcare.

Some of our efforts to become more patient-focused happen behind the scenes. But changes you may have noticed include expanding our office hours, offering same-day acute care visits, launching our patient portal to allow easy access to medical records, and secure portal messaging with our practice, even when our office is closed.

Our goal at Oldham County Pediatrics is to better understand the individual needs of our patients and to coordinate preventive, wellness, acute and chronic care within our walls. We are also coordinating care with hospitals, specialists, and other community providers to give our patients the most comprehensive care available.

We hope that the changes we are making improve your experience with us and, as always, welcome any feedback or recommendations you can provide.

Sincerely,
Oldham County Pediatrics Providers/Staff